



2<sup>nd</sup> December 2011.

To Jayl De Lara

I would personally like to thank you for your professionalism and commitment you have given [REDACTED] over the past 10 weeks.

Since starting at Harmony School, we at Step-A-Side have seen a great improvement in [REDACTED] in so many ways.

She has become more confident, more outgoing, her self esteem has vastly improved and generally [REDACTED] is a different person.

We have also noticed a great improvement in her singing and she practices most days.

[REDACTED] would like to continue with Harmony school as she has found working with you and your wife a pleasure and would like to continue to develop her singing skills and also her song writing skills.

I hope that [REDACTED] with hard work and commitment will be able to become a professional singer in the future and I know with your hard work and dedication, you will do your utmost to make this happen.

Once again I would like to thank you for all that you have done for [REDACTED] and hopefully we will be able to continue to work with you in the future.

Kind Regards

Steve Watkins

(Registered manager-Step-A-Side)